



## **JOB POSTING**

### **QUALITY ASSURANCE MANAGER**

**Location: West Haven, CT**

Watson, founded in 1939 and headquartered in West Haven, CT, is seeking candidates to fill a quality assurance manager position.

Watson is one of the highest quality suppliers of products and services geared towards enhancing human health and nutrition around the world. We are a leader in developing quality products and ingredient systems for the food, supplement and pharmaceutical industries. Expertise in microencapsulation, agglomeration, micronizing, spray drying and film technology allow us to develop unique formulations and products using Watson manufactured value-added ingredients.

Our two CT facilities, 85,000 and 50,000 sq. ft., house our manufacturing, warehouse, analytical and research & development departments. Watson also has a 66,000 sq. ft. manufacturing and distribution center in Taylorville, Illinois, and a distribution warehouse in Southern California as well as several international locations.

#### **Quality Assurance Manager Job Description:**

##### **POSITION PURPOSE:**

- Manage, supervise and direct the activities of the quality assurance department assuring quality controls during the company's business process including, purchased material, in-process material and completed products at all locations. Manage and supervise the company's sanitation program.

##### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Works with all departments in a positive manner to achieve the company's quality goals considering efficiency and productivity goals.
- Develop, report and statuses departmental goals and objectives in keeping with the company's long and short-term plans.
- Assists in the development, implementation and maintenance of a company-wide quality assurance strategy and plan for all locations.
- Responsible for initial and periodic internal audits, analysis and recommendations for continuous improvement of the company's existing quality system.
- Responsible for overseeing the company's quality system from the supply chain of raw material procurement to finished product sale at all locations.
- Maintain and improve the company system for qualifying raw material vendors to include performing vendor quality audits as needed.
- Participates in implementing the change control policies/procedures for finished goods and raw materials.
- Interpret regulatory guidelines and cGMP, cGLP practices assuring compliance.
- Participates in the validation for products, facilities, equipment, analytical testing, etc.
- Makes recommendations for testing methods/frequencies.
- Responsible for auditing calibration of equipment and qualifying equipment.
- Performs all necessary supervisory duties of staff including but not limited to: Interviewing; Hiring and termination recommendations; Training; Performance reviews; Disciplinary actions; etc.



## **JOB POSTING**

### **QUALITY ASSURANCE MANAGER**

**Location: West Haven, CT**

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES CONTINUED:**

- Maintains up-to-date understanding of industry trends and technical developments that effect quality issues.
- Leads the CAPA (Corrective Action Preventive Action) meetings and is responsible for the success of these meetings.
- Responsible for assuring the quality of the water system.
- Develop, train, and implement an effective internal audit team and associated paperwork.
- Responsible for receiving, answering, tracking and closing all customer complaints in a timely manner – “quality events”.
- Assigns work to quality assurance department staff members.
- Assures that the company is in compliance with its quality system.
- Participates in internal quality system audits and assists as a qualified company representative for all external quality system audits. .
- Works with customers, other departments and suppliers to expedite and or resolve quality problems to ensure quality expectations are met.
- Analyzes, maintains records and reports on statistical data used to measure the quality systems effectiveness.
- Provides input in the development of process specifications, batch records and other quality related manufacturing documents.
- Assists in implementing and maintaining comprehensive, understandable and functional quality SOPs

#### **EDUCATION AND EXPERIENCE:**

- Minimum education – BA in food science and technology, chemistry or related field of study.
- Preferred education – BS or MS in food science and technology, chemistry or related field of study.
- Minimum experience – 3-5 years as a quality assurance manager (with proven increased responsibilities) in the food, supplement, pharmaceutical or related industry that is regulated by the FDA.
- Preferred experience - 12-15 years as a quality assurance manager/director in the food, supplement, pharmaceutical or related industry that is regulated by the FDA.

Watson offers competitive salaries, relocation package, and comprehensive benefits. M/F EOE

Qualified candidates should submit resume and salary requirements to (no phone calls please):

Watson Human Resource Manager  
301 Heffernan Drive  
West Haven, CT 06516  
Or E-mail [kim.hale@watson-inc.com](mailto:kim.hale@watson-inc.com)

**Thank you for your interest in employment at Watson**